



### **Oven Not Working**

In order to serve you best we would like you to try the following before we call a serviceman out and have a service fee to either the owner or you... In many cases we can resolve this problem through the items below and if not, it will help us to diagnose and make sure the serviceman is prepared for your issue, so you can be back in service sooner.

- Please indicate what is not working on the stove/oven
- Please take a picture of the oven and the sticker with the model number and upload it to the online portal