



#### **SEWER BACK UP:**

- Where is the sewage backing up from?
- Is it constant or does it happen when you are running the water only?
- If there is a basement and there is an ejector pump, which is usually close to your furnace, please unplug it. When it cycles it will add water to your system and add to the flooding. Please make plumber aware if you have unplugged the pump so he knows to plug it in and test it
- Please let us know if you are aware of any foreign objects being put in toilet.
- If we send a plumber and they find any foreign objects or items listed on the lease that are not to be flushed you will be charged for the service call.