



WATER HEATER LEAKING

- If the water heater is running constantly from the bottom turn the water valve which is usually above the water heater. If the valve has a handle it will need to be turned clockwise. Sometimes it may be a little tight, but it will turn with some effort. If the valve has a handle, then it will need to be turned parallel with the pipe. The water will not stop immediately because there is water on the tank, but it will eventually stop. After you have turned the water off please turn valve at the bottom of the water heater to the off position. Please call us ASAP on the emergency line 847-668-2033
- If the water is slowly dripping from the pipe on the side of the unit, please put a can or bucket to catch the water and contact us. Sometimes it may help if the water temp is turned down. You can do this by turning the red dial to a lower setting. If the water is gushing from the pipe please turn the valve on the top off and turn the valve on the side of the unit to the off position and contact us 847-668-2033